

Terms and Agreement

1. Payment

a) Payment is due immediately after your move is done. We do not provide payment plans! By signing this contract you are letting us know that you have the finances necessary to cover the costs of your move. **Unfortunately a small percentage of customers hire us without the means to pay or intention to pay for services rendered.** For those few who this is directed at that never intend to ever pay from the start please be aware that in Georgia this is prosecuted under theft of services laws/statutes and will subject the offender to criminal as well as civil penalties.

b) Types of payments accepted-We accept VISA, MasterCard, American Express, Cash and Money Orders!

c) Credit card convenience fee-We charge a 2.75% credit card convenience fee for ALL credit card payments and a \$2.80 fee is added to the reservation fee as well. Only \$100 will be deducted from your final bill and not \$102.80!

2-Cancellations-If you notify us by email within 72 hours of your move 100% of your reservation fee will be refunded. After 72 hours 100% of the reservation fee is non-refundable. We work in good faith to provide service to our customers and do understand that circumstances do change. However, should your dates change please do let us know in a timely manner so that we can do our best to accommodate your move.

3-We do not transport chemicals of any kind including but not limited to fertilizer, paint and thinners. Anything flammable like propane tanks, fertilizer, paint, thinners etc. Customer warrants that all propane tanks and dangerous chemicals will not be given to movers to move whether boxed or unboxed.

4-Changes can be made/added to this agreement at any time.

5-Moving insurance: Basic moving insurance of \$300 per move is included free of charge with all orders. Covers .60/pound per item not to exceed the costs of moving services originally paid in any way shape or form.

6-Appliances and other electronic devices: Taggabox Bellhops will not be held liable for any internal components of an appliance and/or electronic device.

When moving appliances & electronics it might be necessary to tilt or turn these in a position that is other than upright. Doing this can cause loose components that are inside to go ahead and come loose. Also, vibrations in the truck can also cause components that may have already been loose to go ahead & come apart. Therefore, Taggabox Bellhops, does not warranty the internal components of any appliance or electronic device unless external damage is visible that would support damage. The Georgia Tariff further supports this stating that mechanical conditions are not known and therefore that any mover within the state of Georgia would not be liable for mechanical damage unless there is external damage to support the internal damage.

Disclaimers:

1- Any box/item that is packed or wrapped by you (the customer) will not be covered unless it's packed by our professionals.

2-Pressed wood/particle board items will not be covered (i.e Ikea Style "Wood" Furniture). These items tend to come apart/break when moved due to it being so fragile, the slightest movement could destroy the piece.

3-Transport of breakables without proper or recommended containers: Unpacked items of a fragile or breakable nature including, but not limited to, the following: glass of any kind, lamps, and lampshades-pictures, mirrors, marble, granite, stone, pottery, LCD or plasma TV's and artwork of any kind. Mattresses must be packed in either bags or boxes. Damage claims for such will not be honored unless items are packed or crated in the recommended container by the Carrier. Shipper accepts responsibility for such items.

4. Disconnect or reconnect washer, dryer, or any appliance. Water or plumbing damage may result to owner's premises or adjacent premises. Shipper agrees to accept responsibility for any and all damage to owned, rented and all adjacent un-owned or un-rented property real and personal property of others.

5. Property Warranty: Customer warrants all driveways, walkways, bricks, steps, pavers, tiles, decks and floors are of sufficient strength and structure to permit safe moving. Customer agrees to empty out and prohibit Carrier access to unfinished attic areas. Customer has not tendered any hazardous materials or chemicals to Mover. Customer accepts responsibility for any personal or real property damage as a result of this warranty.

6. Third party services: Certain items must be professionally serviced prior to being moved including but not limited to; washers, dryers, icemakers, grandfather clocks,

copiers, computers or any other machinery with internal moving parts. Mover shall not be liable for any fire, water or any related damage resulting from the disconnection or reconnection of any appliances. Customer agrees to disconnect and reconnect these items prior to the move. Customer agrees to accept liability for any damage arising out of the disconnection or reconnection of appliances including but not limited to washers, dryers, refrigerators, icemakers or coffee makers even if Customer requires, requests, permits or allows Mover to perform such services.

7. **PBO containers:** Shipper acknowledges that Carrier is not responsible for damage to the contents of any container “packed by owner” (PBO) and not packed by the Mover for this specific move unless external damage or other evidence of mishandling is noted at the time of delivery.

8. **Unforeseen contingencies:** Mover is not responsible for any unforeseen contingencies including, but not limited to, traffic and weather.

9. **Valuables:** Mover has limited liability for items of “extraordinary” value (greater than \$100 per pound) including, but not limited to, the following: coins, currency, jewelry, stocks, bonds, precious metals, legal documents, or items with personal value. Carrier recommends these items be transported by Customer. Mover will have no responsibility whatsoever unless these items are specifically noted on the front of the bill of lading.

11. **Reserving elevators, certificates of insurance etc.** It is the customer’s responsibility to reserve elevators, loading docks or any other items that building management may require such as certificate(s) of insurance to move into the building. It is Customer’s responsibility to request these items from Taggabox Bellhops in a timely manner. Any delays due to omission by building management or customer will not be Taggabox Bellhops responsibility.